

# The Anybook Oxford Libraries Conference 2015: Timetable

**9:00-10:20** Opening address by Stella Butler followed by The Future of Research Libraries -Keynote Speaker Andrew Green

## Break

<b>11:00-11:50</b>	Library of Birmingham, Future City, Future Library <i>Brian Gambles</i>	Space and Place: New Insights from Ethnography <i>Andy Priestner</i>	Google: The Answer to Life, the Universe and Everything? <i>Karen Blakeman</i>	Using Tablets in Education: iPads, Super-Tablets and More <i>Hilla Wait &amp; Laura Cracknell</i>	The University's People Strategy and Update on Key Current HR Issues <i>Julian Duxfield</i>	Magdalen Library Refurbishment <i>Christine Ferdinand</i>	<b>11:00-11:25</b>	Oxford Today and Tomorrow: The Changing Nature of University Communications <i>Susannah Wintertsgill</i>	Using Collections Differently: Analysis and Specialist Imaging Techniques <i>David Howell</i>	The Role of the Bodleian in Research Data Management at Oxford <i>John Southall</i>	Challenges and Future of Copyright <i>Tim Padfield</i>
							<b>11:30-11:55</b>	Future Tense: Libraries and Collections of Tomorrow <i>Anne Trefethen</i>	Online Reading List Management System (ORLiMS) <i>Erika Harlos-Szendrey, Ian Chilvers, Craig Finlay &amp; Helen Worrell</i>	A View from a Division: Providing Organisational Support for Academic Strategy in the Social Sciences Division <i>Rachel Meyrick</i>	Sheldon Tapestry Map <i>Virginia Llado-Buisan &amp; Nick Millea</i>
<b>12:00-12:50</b>	Critical Theory in Librarianship <i>Lauren Smith</i>	Divergent Independence: Promoting Agile Approaches to Inclusion <i>Alistair McNaught</i>	Evidence-Based Decision Making for Collection Management <i>Paul Cavanagh &amp; James Kay</i>	Publication Without Tears: Tips for Aspiring Authors <i>Liz McCarthy</i>	The Challenge of Leading Change <i>Sharon Neal</i>	Collection Care Taster Session <i>Alex Walker &amp; Joan Lee</i>	Research Facilitation at Oxford <i>Thorsten Hauler</i>	<b>12:00-12:25</b>	The Best Apps for Work, Play and Everything in Between <i>Hilla Wait &amp; Laura Cracknell</i>	Growth Mindset: Coping with Challenges and Setbacks <i>Emma Sullivan</i>	The Apprenticeship Scheme <i>Anna Malkin &amp; Clive Shepherd</i>
								<b>12:30-12:55</b>	Adventures in a Wiki World: Harnessing Pedantry for Peaceful Ends <i>Martin Poulter</i>	Adapting to Electronic Legal Deposit <i>eLD Team</i>	Old Wine in New Bottles: Roles for Librarians in Institutional Repositories and Scholarly Communications <i>Sally Rumsey, Sarah Barkla &amp; David Tomkins</i>

## Lunch

<b>14:00-14:50</b>	Library Users of the Future <i>James Baker</i>	The State of the Archives in the UK and the Challenges Ahead <i>Jeff James</i>	Research Data Management and Libraries: Work in Progress <i>Stephen Pinfield</i>	Manage Your Resilience to Improve Your Performance <i>Donna Graham &amp; Nicola Whiteley</i>	Why Alumni Matter <i>Chris Flegg</i>	Teaching and Researching in 2020: The Challenges Facing Departments and How we Need to Adapt <i>Calum Miller</i>	A Day in the Life of a Science/Medical Librarian <i>Alena Ptak-Danchak &amp; Donald Mackay</i>	<b>14:00-14:25</b>	Sheldon Tapestry Map <i>Virginia Llado-Buisan &amp; Nick Millea</i>	Open Access: Tools of the Trade <i>Juliet Ralph</i>	Strategic Direction for the Bodleian Social Sciences Libraries <i>Louise Clarke</i>
								<b>14:30-14:55</b>	3-D Printing <i>Ollie Bridle</i>	Using Collections Differently: Analysis and Specialist Imaging Techniques <i>David Howell</i>	Trends in Cultural Publishing <i>Samuel Fanous</i>

## Break

**15:30 - 16:50** Leadership and embedding a culture of innovation at the University of Manchester Library - Keynote Speaker Jan Wilkinson followed by a closing address by Richard Ovenden

**17:00-18:00** A wine reception will be held in the Andrew Wiles Building Common Room

**9:00-10:20**

## **Opening address by Stella Butler & Keynote Speaker - Andrew Green**

### ***Opening address - Stella Butler, Keeper of the Brotherton Collection***

Dr Stella Butler joined the University of Leeds in 2011 as University Librarian and Keeper of the Brotherton Collection. Stella was Chair of RLUK between 2013 and 2015. She is a historian of medicine and chairs the UK Medical-Heritage Library, a project jointly funded by JISC and Wellcome. She is Chair of the Arts Council Designation Scheme Panel, a trustee of Seven Stories and Chairs the management committee of Chetham's Library in Manchester.

### ***The Future of Research Libraries - Andrew Green, Former Librarian of the National Library of Wales***

In the research library of the future the provision of services, many of them new, will eclipse the traditional care of collections – or at least the care of what is termed 'common collections'. 'Distinctive collections', though, will increase in prominence, and become the basis for new activity. Research libraries, and especially these distinctive collections, will increasingly look beyond the home institution, and beyond academia, for their future uses.

**15:30-16:50**

## **Keynote Speaker - Jan Wilkinson & Closing address by Richard Ovenden**

### ***Leadership and Embedding a Culture of Innovation at the University of Manchester Library - Jan Wilkinson, University Librarian & Director of the John Rylands Library***

Previous organisational development (strategy, structure, skills) for the University of Manchester Library has delivered some rewarding, and very necessary, results. Many old challenges have been addressed, and the Library is now enjoying a very positive profile within the University. A renewed ambition and energy emerged amongst staff during our strategic planning 2013-17, leading to a new approach to both strategy process, and implementation. We have just completed our first year of 'Leading, Challenging and Connecting'. Success in our newly stated aspirations will depend, not only on professional project management, but also on a concerted effort to increase innovation and risk-taking across the organisation. Jan will share the ways in which the Library is taking a hard look at its current culture, and plans to move the Library from good to great through creativity, liberation, and fun!

### ***Closing address - Richard Ovenden, Bodley's Librarian***

Richard Ovenden is Bodley's Librarian, the 25th person to hold the title, which is the senior executive position of the Bodleian Libraries. His previous roles include positions at the House of Lords Library, the National Library of Scotland and at the University of Edinburgh, where he was Director of Collections, responsible for integrating the Library, the University Museums and Art Gallery. In 2003 he became Keeper of Special Collections and Western Manuscripts, followed by Associate Director, and latterly (from 2011) Deputy Librarian, at the Bodleian Libraries, University of Oxford. At the Bodleian he is also Director of the Bodleian's Centre for the Study of the Book and holds a Professorial Fellowship at Balliol College. He is professionally active in the sphere of libraries, archives and information science, being a member of the Board of the Legal Deposit Libraries, the Board of Research Libraries UK, and serves as President of the Digital Preservation Coalition (DPC) 2009-13. He is a Trustee of Chawton House Library, and of the Kraszna Kraus Foundation. Richard is author of *John Thomson (1837–1921): photographer* (1997), a major study of the Scottish photographer, and writes on the history of libraries, the history of the book, and the history of photography. He is a Fellow of the Royal Society of Arts and a Fellow of the Society of Antiquaries.

## 11:00 - 11:50

### ***Library of Birmingham, Future City, Future Library - Brian Gambles, Executive Director, Library of Birmingham Trust***

Brian will describe and analyse the vision and reality behind the creation of the Library of Birmingham, which was opened in September 2013 by Malala Yousafzai, to worldwide media acclaim and instant popularity, with almost 3 million visitors in the first year. The LoB has proved to be a ground-breaking model for physical and digital delivery of transformed public library and archive collections and services, for community engagement, and for the strategic positioning of culture and learning within a major city. Partnership, resource discovery, experiential learning and commercial acumen underpin the service model. Serious challenges now threaten the future of the library, driven by adverse political and financial conditions, and attempts to identify sustainable alternative delivery and governance are proving elusive.

### ***Space and Place: New Insights from Ethnography - Andy Priestner, Information & Library Services Manager, Cambridge Judge Business School, University of Cambridge***

In this session, Andy will explore how ethnographic research techniques such as cognitive and behavioural mapping can offer new and fascinating insights into both the use of library spaces and preferences of library users. As well as defining ethnography and advocating its value, he will detail its direct impact on the physical space at his library at the University of Cambridge.

### ***Google: The Answer to Life, the Universe and Everything? - Karen Blakeman, Trainer and Consultant, RBA Information Services***

Just when you think you've worked out how Google works it all changes, not just a few commands but the whole way Google searches and displays results. Semantic search, artificial intelligence, extreme personalisation, and quick answers that save you the bother of having to read any further are just the beginning. Add a dash of EU legislation restricting what information can be included in your results and things can start to go horribly wrong. This session looks at some of the technologies that Google is working with, the implications for search, and suggests some alternative search strategies.

### ***Using Tablets in Education: iPads, Super-Tablets and More - Hilla Wait, Philosophy and Theology Librarian, Bodleian Libraries & Laura Cracknell, Librarian, Pembroke College***

As iPads and other tablets become ubiquitous, how are they being used in education, and what impact are they having on how students learn? In this session we will look at tablets in schools and universities around the world and here in Oxford, and how they are changing the educational landscape.

### ***The University's People Strategy and Update on Key Current HR Issues - Julian Duxfield, Director of Human Resources, University of Oxford***

An outline of the University's People Strategy, as agreed by Personnel Committee with an update on the key issues which are currently being progressed.

### ***Magdalen Library Refurbishment - Christine Ferdinand, Fellow Librarian, Magdalen College***

Magdalen College has undertaken to transform its out-of-date and overcrowded 19C library building into a library for the 21st century. The project has included a preliminary master plan for the whole college, extensive archaeology, fundraising, the complete transformation of the 19C building, and the addition of two new buildings to create space for readers, books, films, and the future.

## 11:00 - 11:50

### ***Oxford Today and Tomorrow: The Changing Nature of University Communications - Susannah Wintersgill, Head of Internal Communications & Deputy Director of Public Affairs, University of Oxford***

With over 2m followers on Facebook and over 20m downloads from iTunes U, the University is using digital platforms to engage with people on a global scale as never before. But what does this mean for more traditional forms of communication such as the University's alumni magazine Oxford Today? Is print still needed in an

increasingly digital world? In this talk, Susannah Wintersgill discusses the role of digital and print in University communications, and how Public Affairs is trying to square the growing demand for multi-channel digital content with the ongoing requirement for high-quality print publications.

***Using Collections Differently: Analysis and Specialist Imaging Techniques - David Howell, Head of Conservation Research, Bodleian Libraries***

This year has seen a burst of activity in the Bodleian in terms of 'Heritage Science'. David will talk about three important techniques that have been introduced into the services that we can supply to library staff, readers and academics. The first is Reflectance Tomography Imaging which allows objects to be viewed under virtual moveable light sources to highlight 3-dimensionality of objects. The second is Raman spectroscopy which is being used to identify pigments. And finally hyperspectral imaging which can be used to reveal hidden texts by extremely sensitive and accurate colour detection. David will demonstrate at least one technique.

***The Role of the Bodleian in Research Data Management at Oxford - John Southall, Data Librarian, Bodleian Libraries***

Developments in supporting the effective use of data resources and in encouraging research data management practices at the University of Oxford will be discussed. Subjects will include; the role of the Bodleian Libraries; effective communication strategies, identification of collaborative partnerships, use of existing support frameworks, creation of new infrastructure, selection of key objectives and more.

**11:35-11:50**

***Future Tense: Libraries and Collections of Tomorrow - Anne Trefethen, Pro-Vice Chancellor, Academic Services and University Collections, University of Oxford***

Join our Pro-Vice-Chancellor, Anne Trefethen, and find out about the future priorities and challenges as the role of libraries adapts to the changing landscape of scholarly communications. As Pro-Vice-Chancellor, Anne oversees the University's libraries, museums and collections and she is also the Chief Information Officer responsible for IT.

***Online Reading List Management System (ORLiMS) - Erika Harlos-Szendrey, Senior Library Assistant Acquisitions, Ian Chilvers Senior Library Assistant Digital Learning Support, Craig Finlay, Reader Services Librarian & Helen Worrell, Senior Library Assistant Research Support, Bodleian Libraries***

The Bodleian Social Science Library received an award from the IT Innovation Seed Fund to support the creation and development of an online reading list management system [ORLiMS] for Social Sciences. The ORLiMS Project Team will talk about their progress in developing the new software which will help manage more than 450 reading lists, it will provide a central location for students to access their readings and it will show real-time information on the location and availability of texts. The new reading list software will be hosted on WebLearn and be piloted in Michaelmas Term 2015.

***A View from a Division: Providing Organisational Support for Academic Strategy in the Social Sciences Division - Rachel Meyrick, Academic Administration Division, University of Oxford***

The Social Sciences Division consists of thirteen departments, one faculty and two cross-divisional units. The division's departments cover a wide range of academic disciplines with links into the natural sciences, humanities and medical sciences. Rachel's talk will cover some of the rewards and challenges of supporting academic strategy at divisional level, and the external and internal factors that have an impact on that work.

***Sheldon Tapestry Map - Virginia Llado-Buisan, Head of Conservation & Nick Millea, Map Librarian, Bodleian Libraries***

The four Sheldon Tapestry Maps are fine examples of cartography and decorative art dating from the 1590s. They are of major significance for cartographic history, forming a unique representation of the English landscape at a time when modern cartography was in its infancy. A team of conservators from the National Trust's tapestry studio in Norfolk was appointed to undertake work on all three of the Bodleian's tapestry maps. To help answer questions on provenance and composition of the maps, the Conservation & Collection Care Department is collaborating with The National Museums of Scotland, the University of Edinburgh, and The Metropolitan Museum of Art, New York. We will use the data obtained to inform the preservation plan for the Bodleian's tapestries, one of which (Worcestershire) is currently on display in the Weston Library.

***Critical Theory in Librarianship - Lauren Smith, PhD Researcher, University of Strathclyde***

Critical theory is an area in which librarians are increasingly engaging in, to help them think about how library spaces and services are never neutral and should be working to actively support issues such as inclusion and social justice. This workshop will look at the ways library workers can use critical theory in their everyday work and the development of library policy and practice. It will provide ideas about where to start engaging with critical theory readings and discourse in librarianship and offer ideas for strategies for engaging theory in increasingly commercial higher education environments. Areas that may be covered depending on the interests and focus of workshop participants include the use of critical theories in:

- Information literacy and assessment practices
- Collections development and cataloguing
- Library management and policies
- User experience of and physical and online library space

***Divergent Independence: Promoting Agile Approaches to Inclusion - Alistair McNaught, Subject Specialist (accessibility and inclusion), Jisc***

Changes to the disabled student allowance will impact on the large cohort of disabled learners with dyslexia. These students can struggle with reading, planning, note-taking and writing; independent learning can be particularly challenging for them. This session provides an overview of the wide range of free or in-built technology solutions that can support them working in library and research contexts. The session will be very practical including demonstrations of some of the tools, suggestions as to other professionals to liaise with and sample Jisc resources to support library services during the DSA transitions.

***Evidence-Based Decision Making for Collection Management - Paul Cavanagh, Library Resources Development & Delivery Manager, Derby University & James Kay, Library Subscriptions & Document Delivery Librarian, Derby University***

Universities face the challenge of providing high quality services which meet the demands of users to provide access to more varied resources in a rapidly changing technological environment. This is balanced against the increasing costs of resources and a political and sector-wide institutional need to manage and better account for library budgets. This talk will focus on how the University of Derby is using statistical and decision-based tools to manage and plan library resources effectively; collaborating with publishers, academics, colleagues within the Library and across the library and information sector to develop continuing best practice through evidence-based decision making.

***Workshop: Publication Without Tears: Tips for Aspiring Authors - Liz McCarthy, Communications & Social Media Manager for the Bodleian Libraries & Digital Communications Officer for the Journal of Information Literacy***

Have you considered publishing your research or your work in a peer-reviewed journal or another professional publication? Come along to this workshop, led by a member of the Journal of Information Literacy editorial team, to learn how you could make your research go even further. You'll pick up tips for getting published and learn how to avoid common problems encountered when papers are submitted. This will be a practical workshop, with a chance to see peer reviewers' criteria for evaluating papers and discuss your ideas for publication.

***The Challenge of Leading Change - Sharon Neal, Head of Professional Development, Oxford Learning Institute***

Introducing and implementing change is a fundamental part of being a manager or leader. Most of us will see opportunities to do things differently or better, perceive the need to introduce a new practice or tool or are asked to make changes to the way our teams work and what they do. The challenge of leading change can often be rooted in bringing people with us when we attempt a transition. This session will look at the reasons why bringing people with you is so important and propose some tools and approaches to help you succeed.

***Collection Care Taster Session - Alex Walker, Preventive Conservator, Bodleian Libraries & Joan Lee, Fasciculing Supervisor, Bodleian Libraries***

An introductory session for Library staff to present collection care activities and training available from Preventive Conservation. This session is suitable for special and non-special collection materials and will cover aspects of environmental monitoring, handling and cleaning collections and integrated pest management. There will be an opportunity for some hands on practice!

***Research Facilitation at Oxford - Thorsten Hauler, Research Facilitator, Department of Physiology, Anatomy & Genetics, University of Oxford***

I will give a brief overview of the history of research facilitation at Oxford, offer some glimpses into the daily life of a Research Facilitator, and talk about potential future roles and responsibilities in a fast-changing world. I will be very happy to discuss your view of our contribution to the University administration landscape, and how you might see the role evolve.

## **12:00-12:25**

***Discussion: The Best Apps for Work, Play and Everything in Between - Hilla Wait, Philosophy and Theology Librarian, Bodleian Libraries & Laura Cracknell, Librarian, Pembroke College***

A practical session for all tablet users, sharing useful, interesting and fun apps. Suitable for current tablet users and those interested in finding out what a tablet could do for them. Please come with suggestions for favourite apps, both iOS and Android, as well as the tablet of your choice. If you are still making your mind up, or looking for that special gift from your loved ones, try out one of our ipads or android tablets.

***Growth Mindset: Coping with Challenges and Setbacks - Emma Sullivan, Staff Development Librarian, Bodleian Libraries***

We all face difficult times at some point in our lives when we have to deal with unexpected problems. In this session you will learn about fixed and growth mindsets and how cultivating a growth mindset can change the way you approach challenges and make you more resilient to setbacks.

***The Apprenticeship Scheme - Anna Malkin, Personnel Officer (Senior Appointments) & Clive Shepherd, Apprenticeship Manager, Personnel Services, University of Oxford***

Do you have high turnover or hard to fill posts in the support grades? Do you want to develop a skilled team for the future? Apprentices are a great way of providing staff that are right for your department. Training is tailored to your future skills needs. They are an affordable way to recruit and train new staff how you want them. They are effective team members, bringing vitality and enthusiasm as well as development opportunities for existing team members.

## **12:35-12:50**

***Adventures in a Wiki World: Harnessing Pedantry for Peaceful Ends - Martin Poulter, Wikimedian in Residence, Bodleian Libraries***

I don't like it when someone is wrong on the Internet. I don't like it when concepts are identified by keywords rather than an identifier from an authority file. Yet I still have friends. This is because my pedantry has an outlet which serves the public benefit. Wikipedia and its sister sites let me share personal and professional enthusiasms. They let me work with others around the world, and with library resources, to build useful things. This session is a summary of recent adventures with an invitation to adventures of your own.

***Adapting to Electronic Legal Deposit - eLD Team, Bodleian Libraries***

Ever wondered what Non-print Legal Deposit is all about? Join this session for an overview of regulations, to discover what is available, to learn about the UK Web Archive and for the opportunity to have your questions answered.

***Old Wine in New Bottles: Roles for Librarians in Institutional Repositories and Scholarly Communications - Sally Rumsey, Digital Research Librarian, Sarah Barkla, Research Archive Librarian & David Tomkins, Digital Scholarship Report Officer, Bodleian Libraries***

Institutional repositories and their use for storing, managing and disseminating research publications (and now data) have been common for 10 – 15 years. However, the roles of repository and scholarly communications staff are still not well understood by many librarians working in the academic sector. New entrants to library schools are often unaware of this fast moving and critical career opportunity. The talk will explain the skills that are required for working in this area, and the varied and challenging nature of the roles associated with institutional repositories.

## **14:00-14:50**

***Library Users of the Future - James Baker, Curator in the Digital Research Team, The British Library***

As our collections change and the potential models for reusing those collections change, then the expectations library users place on libraries change. This talk will outline important changes in patterns of collection use observed by the British Library Digital Research team and use those to look ahead to potential services and functions future libraries might adopt.

***The State of the Archives in the UK and the Challenges Ahead - Jeff James, Chief Executive and Keeper, The National Archives***

Jeff will talk about his role, The National Archives as an organisation, and about the current activities taking place across the archives sector. He will discuss the challenges identified by the sector and how The National Archives' is responding to them. He will outline The National Archives' new four-year strategic priorities and its aims to support the archives sector, as well as the challenges and opportunities faced by the digital age for the sector.

***Research Data Management and Libraries: Work in Progress - Stephen Pinfield, Senior Lecturer, Information School, University of Sheffield***

Many academic libraries are gearing up to play an important role in research data management. Reporting recent research, this presentation will provide an overview of the current situation and future options for libraries in the area of RDM. It will discuss strategic and operational management challenges and how they are being addressed both in the UK and beyond.

***Manage Your Resilience to Improve Your Performance - Donna Graham & Nicola Whiteley, Oxford University Occupational Health Service***

Resilience may seem like a complex subject with no “one size fits all” solution and there is no single way to be resilient that works every time. However a small number of tools and techniques practised regularly can notably increase your resilience and alter your thinking style to enable you to better manage your energy for improved health, and ensure continued high performance at both work and home.

***Why Alumni Matter - Chris Flegg, Bodleian Business Librarian , Bodleian Libraries***

Once valued for the prestige their accomplishments - post-education - brought back to their Universities, University graduates could once have been regarded as intangible but very real assets on which Universities could afford to both rely and nurture in equal measure. However, as University graduates and the Universities find themselves operating in increasingly competitive environments, the challenge on both sides is to evolve new value propositions that offer each some compelling reasons to maintain and strengthen the University-alumni relationship. And as information becomes increasingly digital and open, libraries that want to be seen to be contributing to the institutional effort to engage with their alumni will also have to find new ways to define and deliver value to their alumni.

***Teaching and Researching in 2020: The Challenges Facing Departments and How We Need to Adapt - Calum Miller, Chief Operating Officer, Blavatnik School of Government***

What will a successful academic department look like in 2020? In this session, we will explore the impact of technological change, funding processes and the relentless search for talented faculty, students and staff. What's next, how are departments preparing for it and what might this mean for Library and Information Services?

***A Day in the Life of a Science/Medical Librarian - Alena Ptak-Danchak, Head of Science & Medical Libraries & Donald Mackay, Head of Health Care Libraries, Bodleian Libraries***

Following two brief presentations on the topic, several librarians from the Science and Medical libraries will discuss what does it mean to be an outreach librarian today, skills needed to perform the job, networking, hours of contact, support needed from the organisation including professional development.

**14:00-14:25**

***Sheldon Tapestry Map - Virginia Llado-Buisan, Head of Conservation, & Nick Millea, Map Librarian, Bodleian Libraries***

The four Sheldon Tapestry Maps are fine examples of cartography and decorative art dating from the 1590s. They are of major significance for cartographic history, forming a unique representation of the English landscape at a time when modern cartography was in its infancy. A team of conservators from the National Trust's tapestry studio in Norfolk was appointed to undertake work on all three of the Bodleian's tapestry maps. To help answer questions on provenance and composition of the maps, the Conservation & Collection Care Department is collaborating with The National Museums of Scotland, the University of Edinburgh, and The Metropolitan Museum of Art, New York. We will use the data obtained to inform the preservation plan for the Bodleian's tapestries, one of which (Worcestershire) is currently on display in the Weston Library.

***Open Access: Tools of the Trade - Juliet Ralph, Open Access Librarian, Bodleian Libraries***

Open Access is a hot topic in the changing scholarly landscape and an area where librarians are providing vital support. Attend this session if you want a reminder of the external tools and local guidance available to help us.

- Directories of open access journals, books and repositories
- SHERPA services to find out funder & publisher policies
- How to spot 'predatory journals'
- How to obtain funding for OA publication costs

***Strategic Direction for the Bodleian Social Sciences Libraries - Louise Clarke, Head of Social Sciences Libraries and Research & Learning Support, Bodleian Libraries***

The Social Sciences librarians held a strategic workshop to critically review current service provision and to determine shared priorities for service development over the next 2 years. This presentation will outline the main conclusions of that workshop and will highlight some of the progress made in developing library services, skills and spaces in support of the Social Sciences Division and the Bodleian Strategic Plan.

**14:30-14:55**

***3-D Printing - Ollie Bridle, Subject Librarian for Biology and Forestry, Bodleian Libraries***

This talk will describe how we developed a 3-D Printing Service at the Radcliffe Science Library. The motivations behind creating the service will be explored along with the practical considerations of offering this service to readers. Case studies will show how we have been able to use the printer to engage with researchers and contribute directly to their academic projects.



***Using Collections Differently: Analysis and Specialist Imaging Techniques - David Howell, Head of Conservation Research, Bodleian Libraries***

This year has seen a burst of activity in the Bodleian in terms of 'Heritage Science'. David will talk about three important techniques that have been introduced into the services that we can supply to library staff, readers and academics. The first is Reflectance Tomography Imaging which allows objects to be viewed under virtual moveable light sources to highlight 3-dimensionality of objects. The second is Raman spectroscopy which is being used to identify pigments. And finally hyperspectral imaging which can be used to reveal hidden texts by extremely sensitive and accurate colour detection. David will demonstrate at least one technique.

***Trends in Cultural Publishing - Samuel Fanous, Head of Publishing, Bodleian Libraries***

Publishing is changing. How are digital publishing and changing demographics affecting cultural publishers and their output? What has been the impact on cultural publishers in the economic downturn? How are cultural publishers meeting these challenges while maintaining their institutional priorities? With c. 30 new books a year, Bodleian Publishing is one of the leading publishers in the museum-gallery-library publishing sector in Britain and is responding to these challenges in creative and profitable ways.